



# THE HONEST COMPANY – NOTICE OF DISPUTE

The Honest Company is committed to resolving its customers' disputes in a fair and efficient manner. If you are unsatisfied with the resolution that a client services representative offers for a problem you are experiencing, you may notify us of your dispute by sending this form to The Honest Company.

Please complete this form in its entirety (printing legibly or type). Retain a copy for your records and send the completed form by U.S. certified mail to:

**NOTICE OF DISPUTE**  
THE HONEST COMPANY  
1550 17TH STREET  
SANTA MONICA, CA 90404

A Honest Company representative will respond within 30 days of receiving this form. If the dispute is not resolved to your satisfaction, you may begin arbitration by submitting a Demand for Arbitration to the American Arbitration Association. We provide further details on our website, as well as a link to the AAA Demand for Arbitration form.

CUSTOMER NAME

TELEPHONE NUMBER

ADDITIONAL NUMBER (FOR USE DURING BUSINESS HOURS)

YOUR EMAIL ADDRESS

YOUR FAX NUMBER

YOUR CONTACT ADDRESS

PRODUCT PURCHASED

ORDER NUMBER

If you are an authorized representative of the customer, please print your name, your relationship to the account holder, your address, and a phone number at which you may best be reached during business hours:

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**PLEASE BRIEFLY DESCRIBE THE NATURE OF YOUR DISPUTE AND ATTACH ANY SUPPORTING DOCUMENTS THAT YOU WISH. IF NECESSARY, PLEASE USE THE REVERSE SIDE OR ADDITIONAL SHEETS OF PAPER.**

**PLEASE BRIEFLY DESCRIBE THE RELIEF THAT YOU WOULD LIKE FROM THE HONEST COMPANY. IF NECESSARY, PLEASE USE THE REVERSE SIDE OR ADDITIONAL SHEETS OF PAPER.**

Signature: \_\_\_\_\_

Date: \_\_\_\_\_